

Participatory Prioritization Survey 2024 Outcomes

UNHCR Romania

Your voice matters: UNHCR's commitment to supporting refugees

Listening to you

In August 2024, UNHCR conducted a survey with **over 1,000 refugees from Ukraine** in Romania. We aimed to understand your challenges, needs, and hopes to better prioritize our support and improve your well-being.

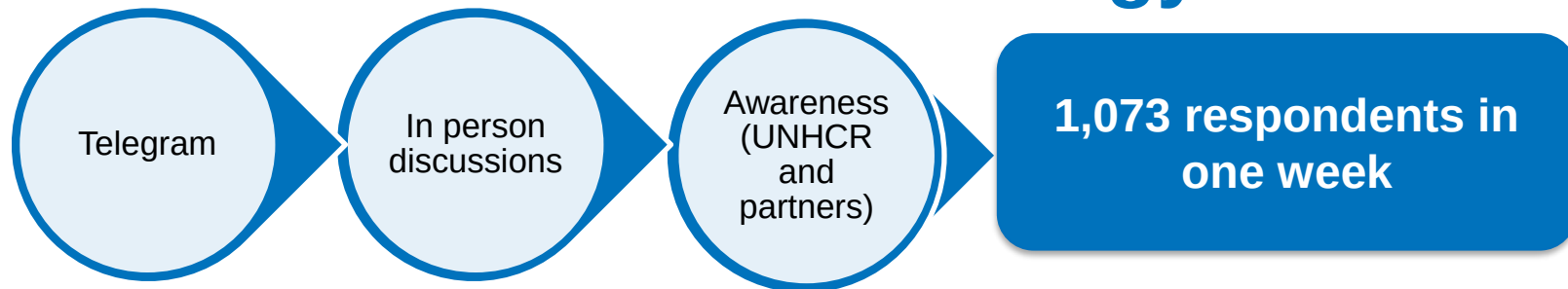
Shaping our programmes

Your feedback guided us in designing policies and programmes for 2025. By identifying what matters most to you, we are focusing on interventions that promote self-reliance, inclusion, and a better quality of life. Your privacy and confidentiality were ensured throughout the process.

Thank you!

The following slides will present the survey results for each question, reflecting what you and other participants shared. Thank you for shaping a better future for refugees in Romania—your voice is making a difference!

Dissemination strategy



	JOBS4UKR	• Bucharest
--	-----------------	-------------

	FONSS	• Iasi
---	--------------	--------

	ESTUAR	• Bucharest
---	---------------	-------------

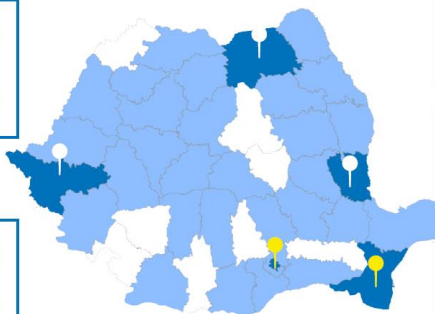
	World Vision	• Galati • Bucharest • Iasi • Cluj • Suceava • Constanta • Valcea
--	---------------------	---

	Autism Voice	• Bucharest
---	---------------------	-------------

	TdH	• Bucharest • Brasov
---	------------	---

	Sensiblu	• Galati • Bucharest • Cluj • Suceava • Constanta • Valcea
--	-----------------	---

	PATRIR	• Cluj • Maramures
---	---------------	---



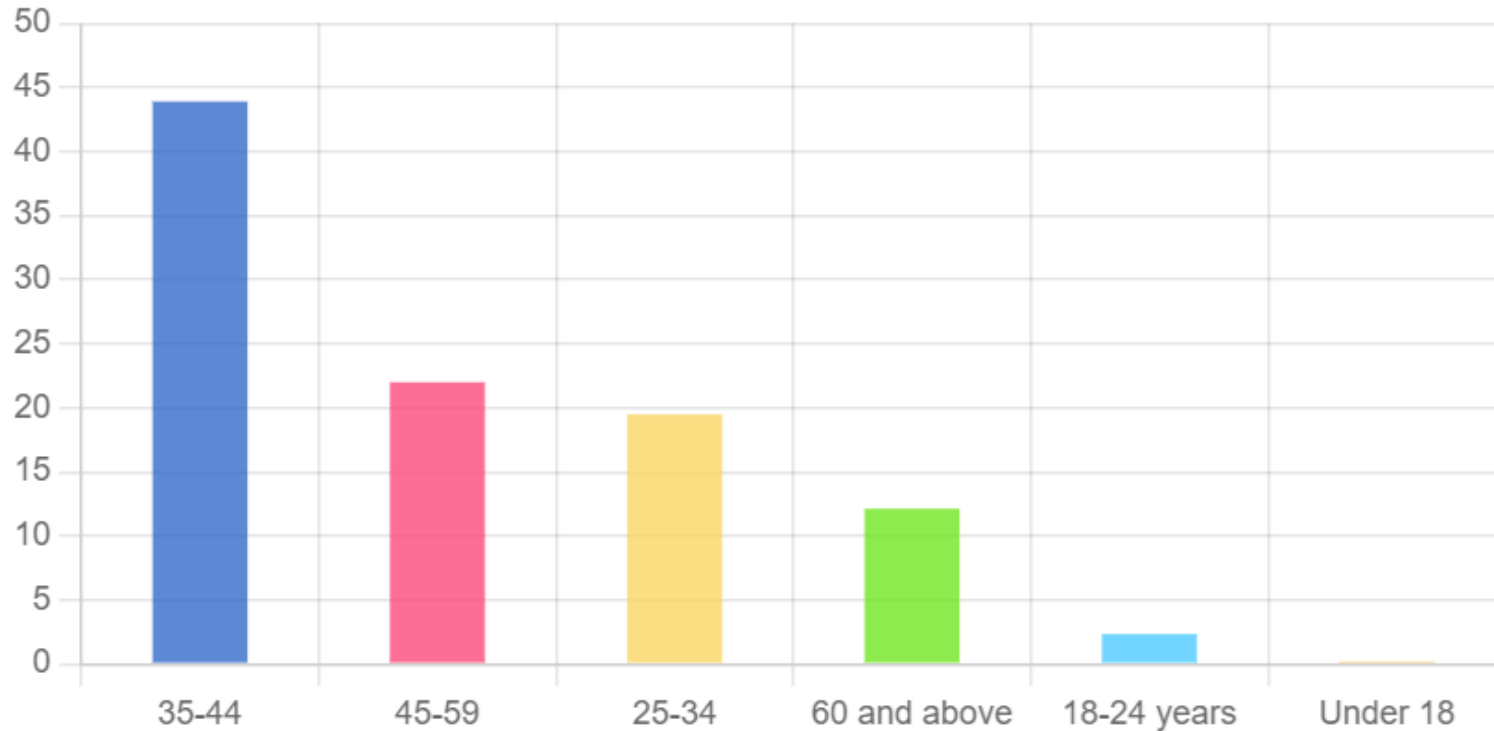
	CNRR	• Galati • Bucharest • Iasi • Cluj • Suceava • Constanta • Vaslui • Giurgiu • Maramures • Timis
--	-------------	--

	AIDROM	• Galati • Iasi • Timisoara
--	---------------	---



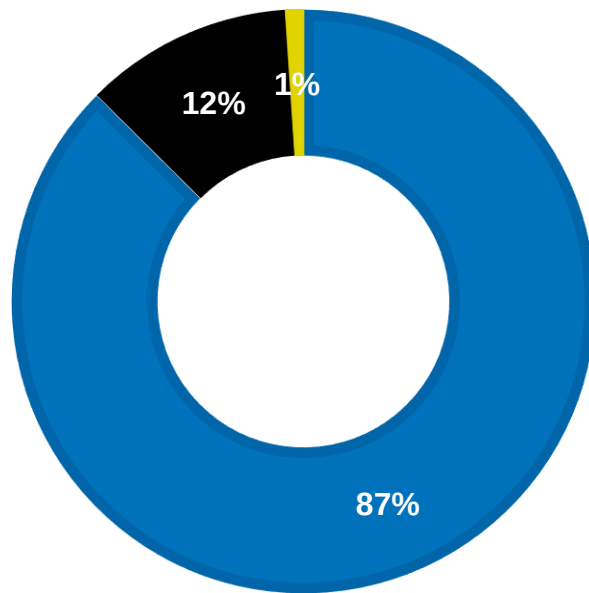
Your voice matters!
 Help us shape a better future by sharing your experiences - scan QR-code and take the survey today and be the change for refugees tomorrow.

Demographics - Age

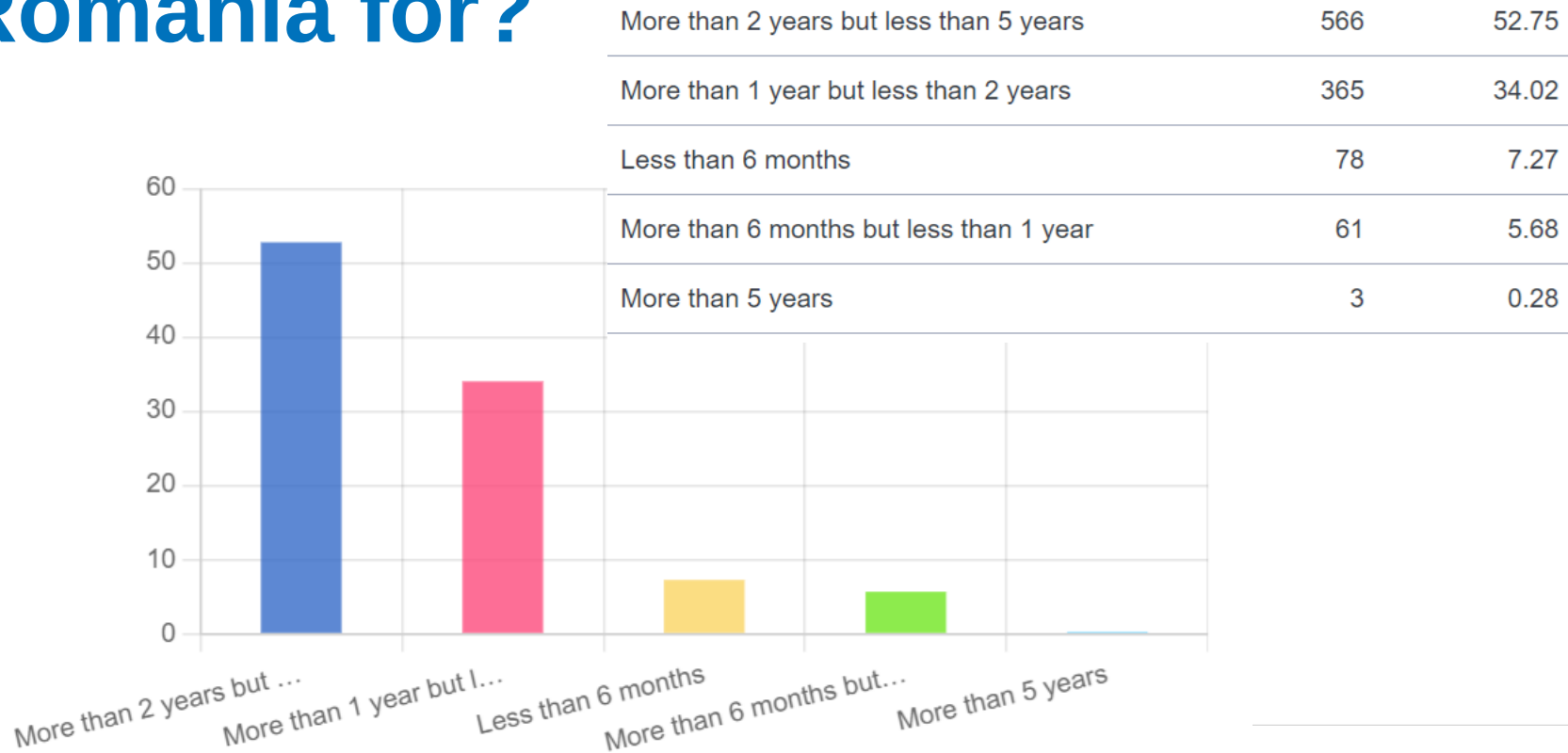


GENDER

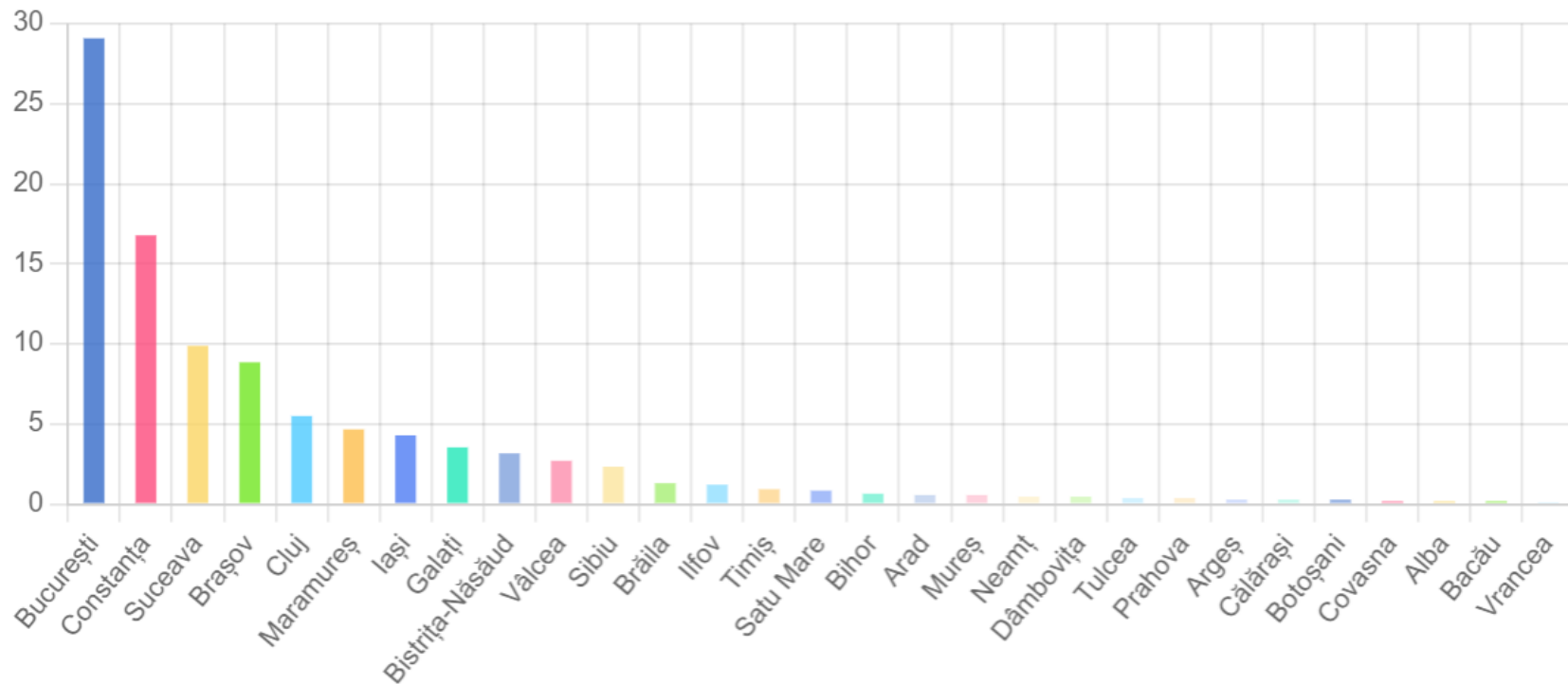
■ Female ■ Male ■ Other ■



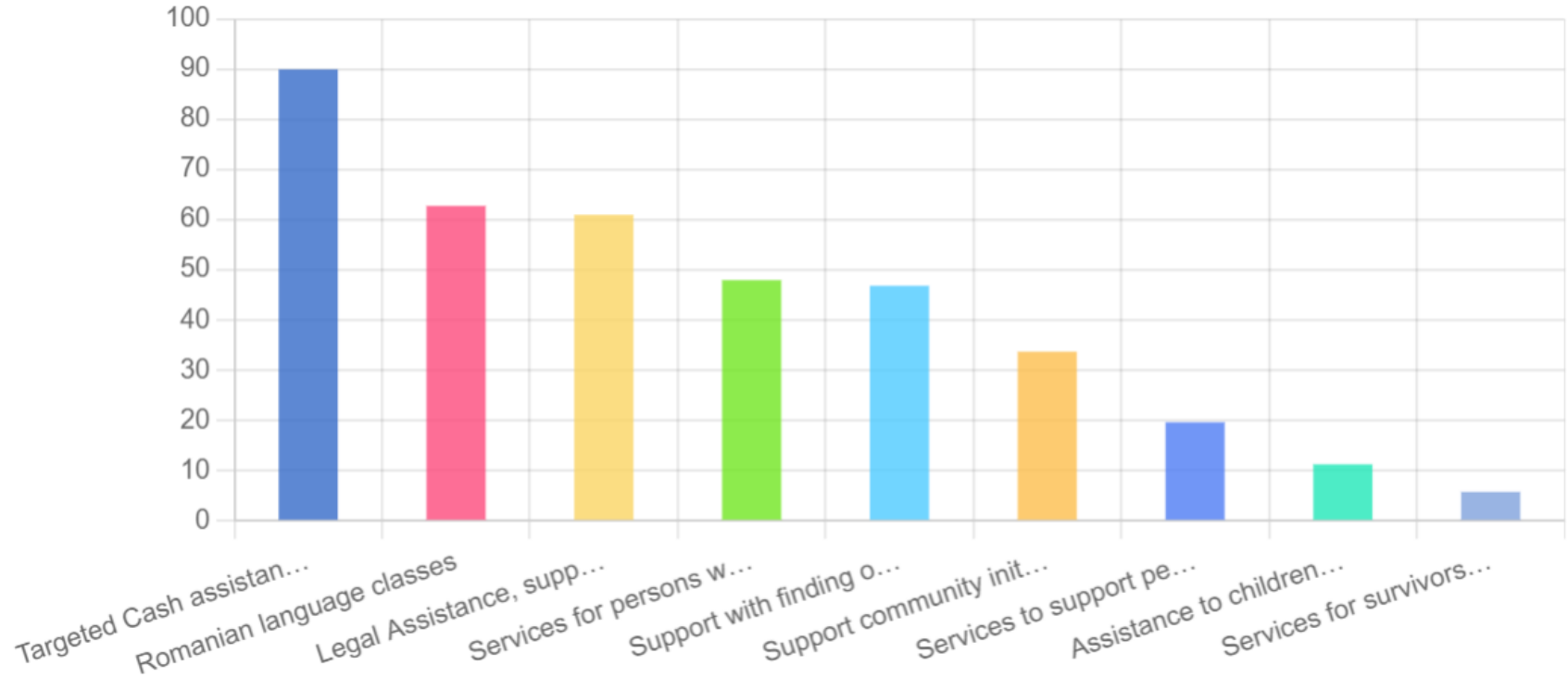
How long have you been living in Romania for?



Locations

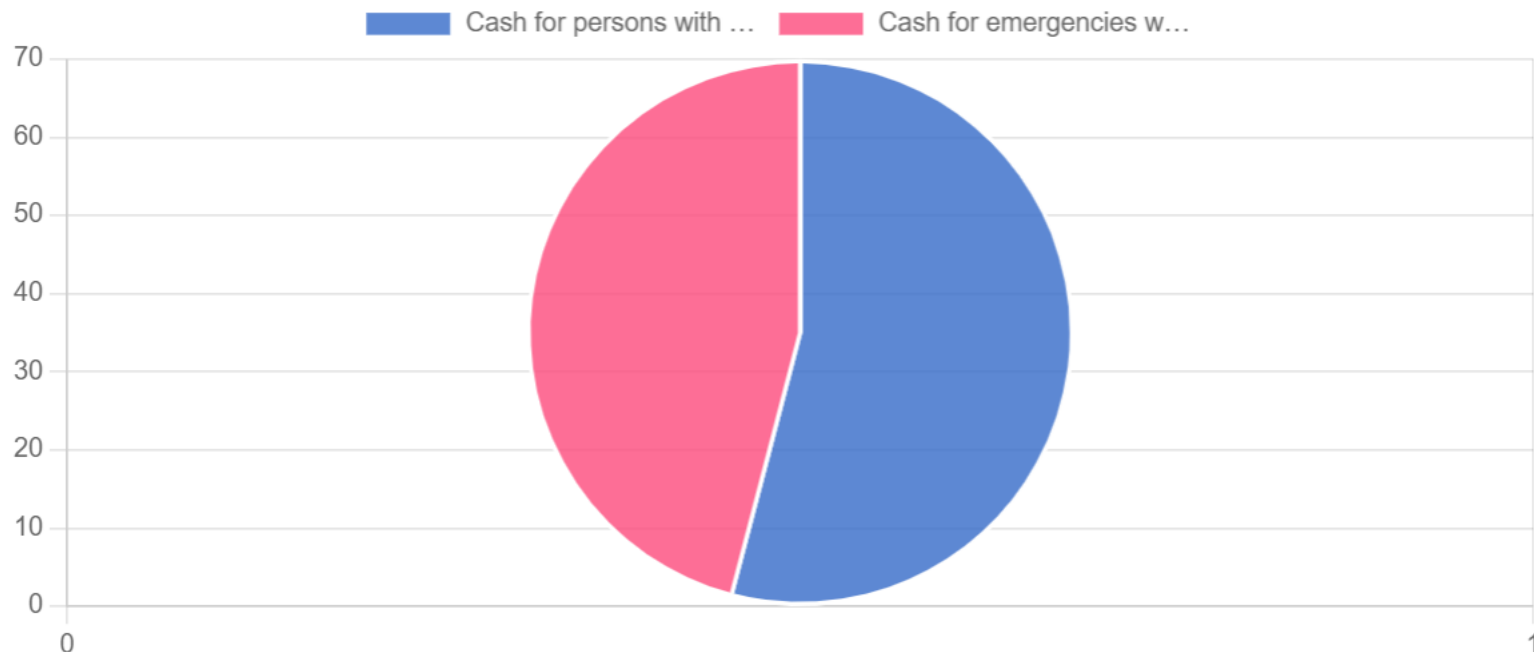


Out of the services that UNHCR provides, what would you say are the FIVE (5) most important ones for you and your community in Romania?



Prioritization of services per intervention

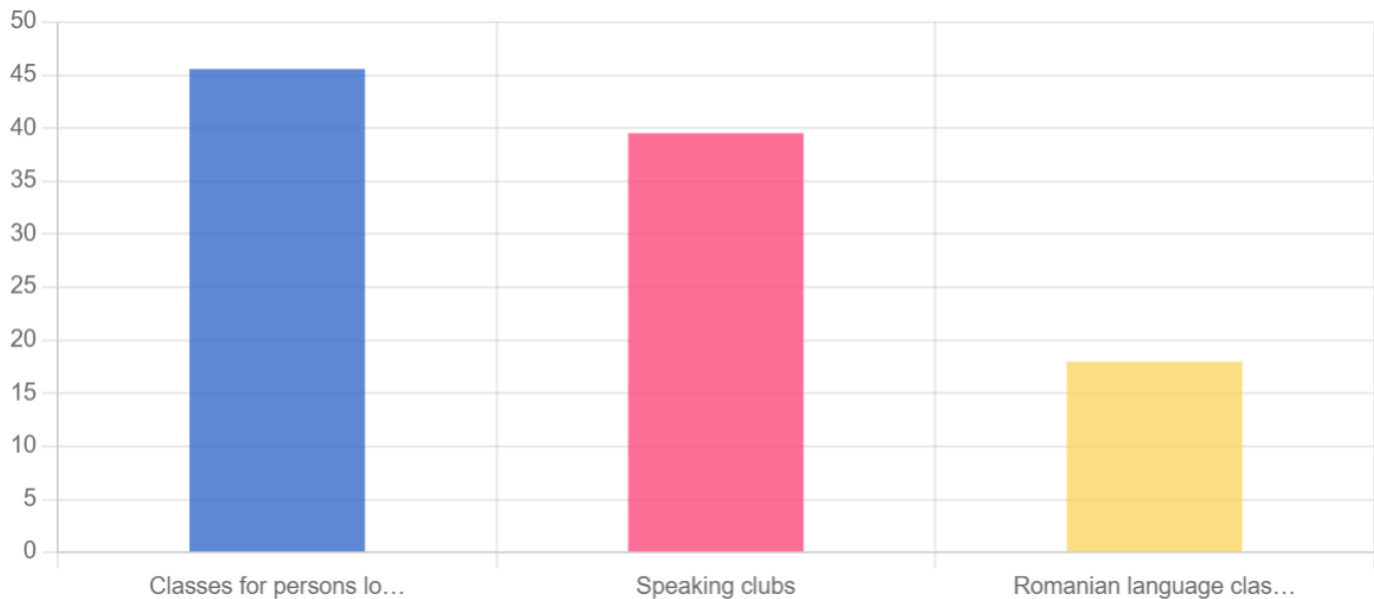
CBI: Cash for persons with specific needs / emergency cash



Prioritization of services per intervention

Romanian language classes

Classes for persons looking for a job, to advance in their career, or to open a business	489	45.57
Speaking clubs	424	39.52
Romanian language classes for adolescents (16-18 years)	193	17.99



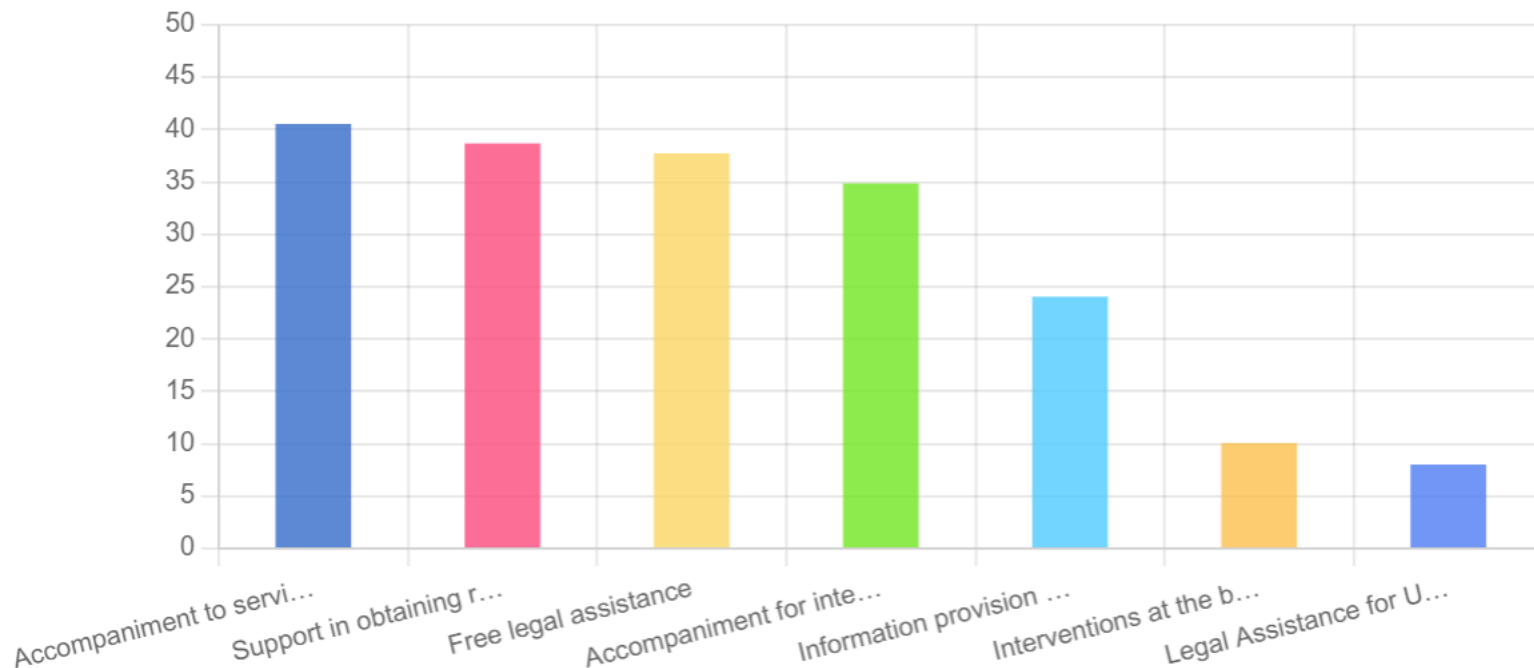
Prioritization of services per intervention

Legal assistance, documentation, access to services

Accompaniment to services for registration purposes (health, education, government services)	435	40.54
Support in obtaining relevant documentation in Romania	415	38.68
Free legal assistance	405	37.74
Accompaniment for interpretation during medical appointments	374	34.86
Information provision services	258	24.04
Interventions at the border crossing points (assistance)	108	10.07
Legal Assistance for Unaccompanied and Separated Children	86	8.01

Prioritization of services per intervention

Legal assistance, documentation, access to services



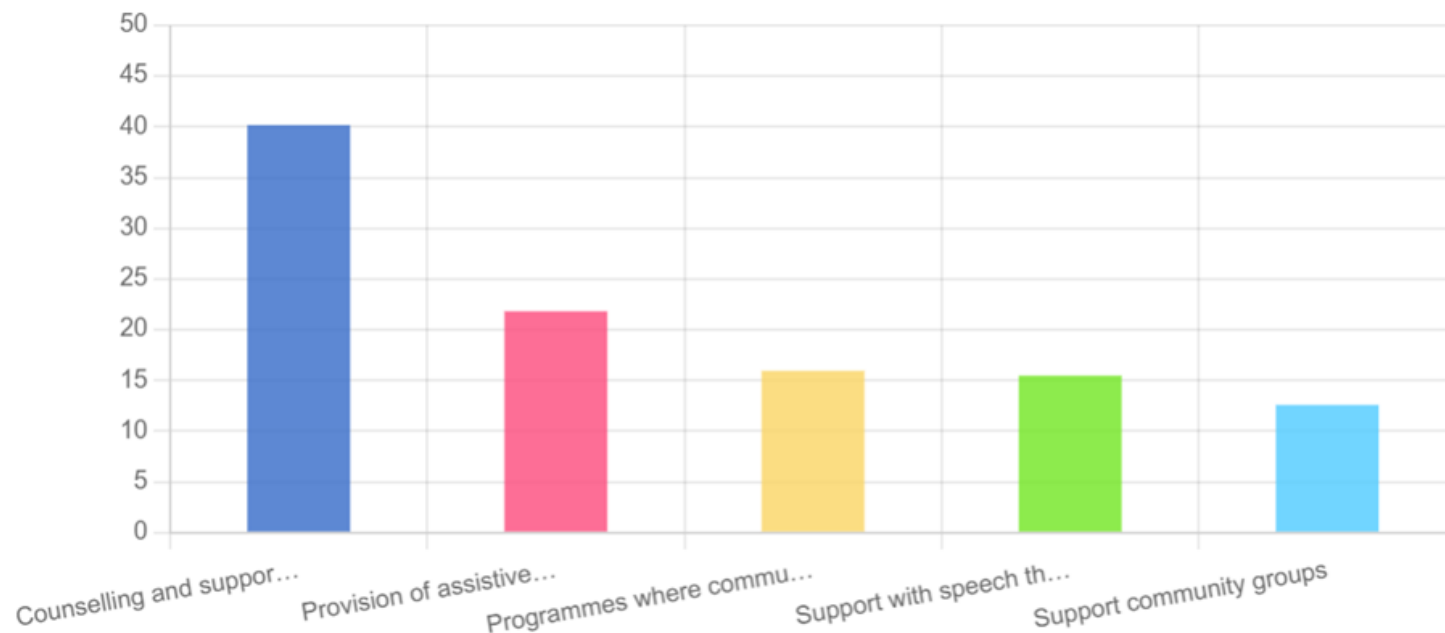
Prioritization of services per intervention

Services for persons with specific needs (older persons, persons with disabilities, children with autism, minority groups...)

Counselling and support in accessing services (medical, employment, government assistance...)	431	40.17
Provision of assistive devices (hearing aid, wheelchairs...)	234	21.81
Programmes where community members help each other	171	15.94
Support with speech therapy for children	166	15.47
Support community groups	135	12.58

Prioritization of services per intervention

Services for persons with specific needs (older persons, persons with disabilities, children with autism, minority groups...)



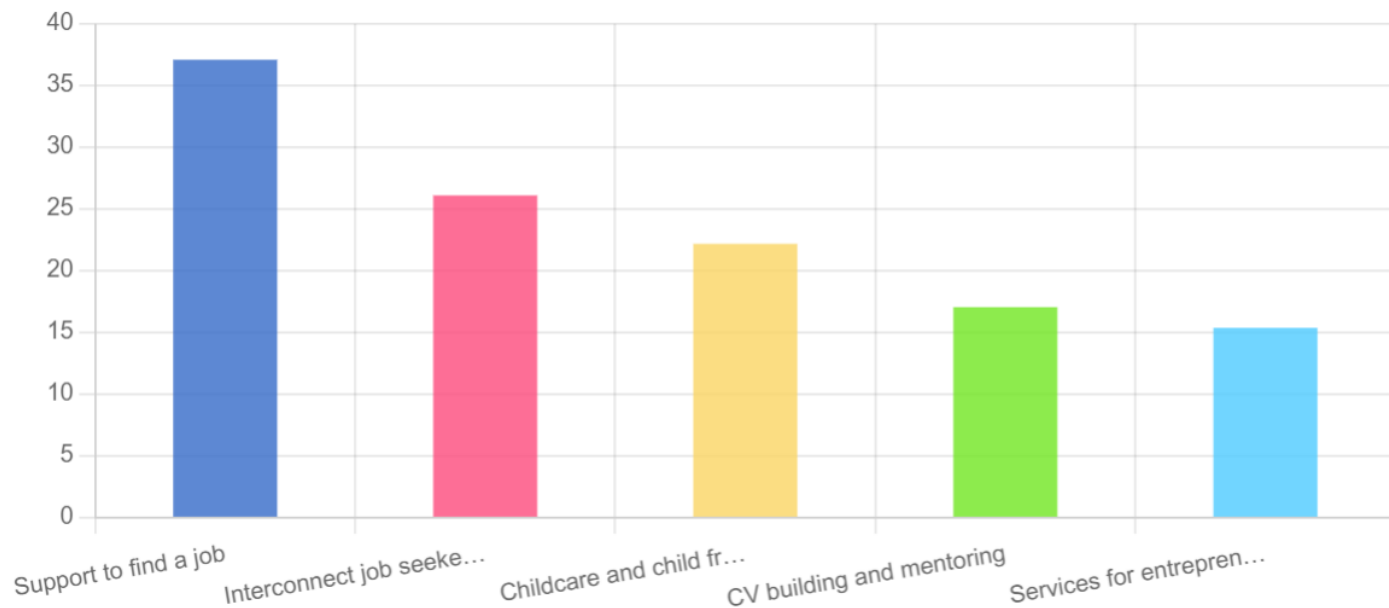
Prioritization of services per intervention

Livelihoods and economic inclusion: support with finding or changing employment / opening a business

Support to find a job	398	37.09
Interconnect job seekers with employers	280	26.1
Childcare and child friendly spaces for working parents	238	22.18
CV building and mentoring	183	17.05
Services for entrepreneurs	165	15.38

Prioritization of services per intervention

Livelihoods and economic inclusion: support with finding or changing employment / opening a business



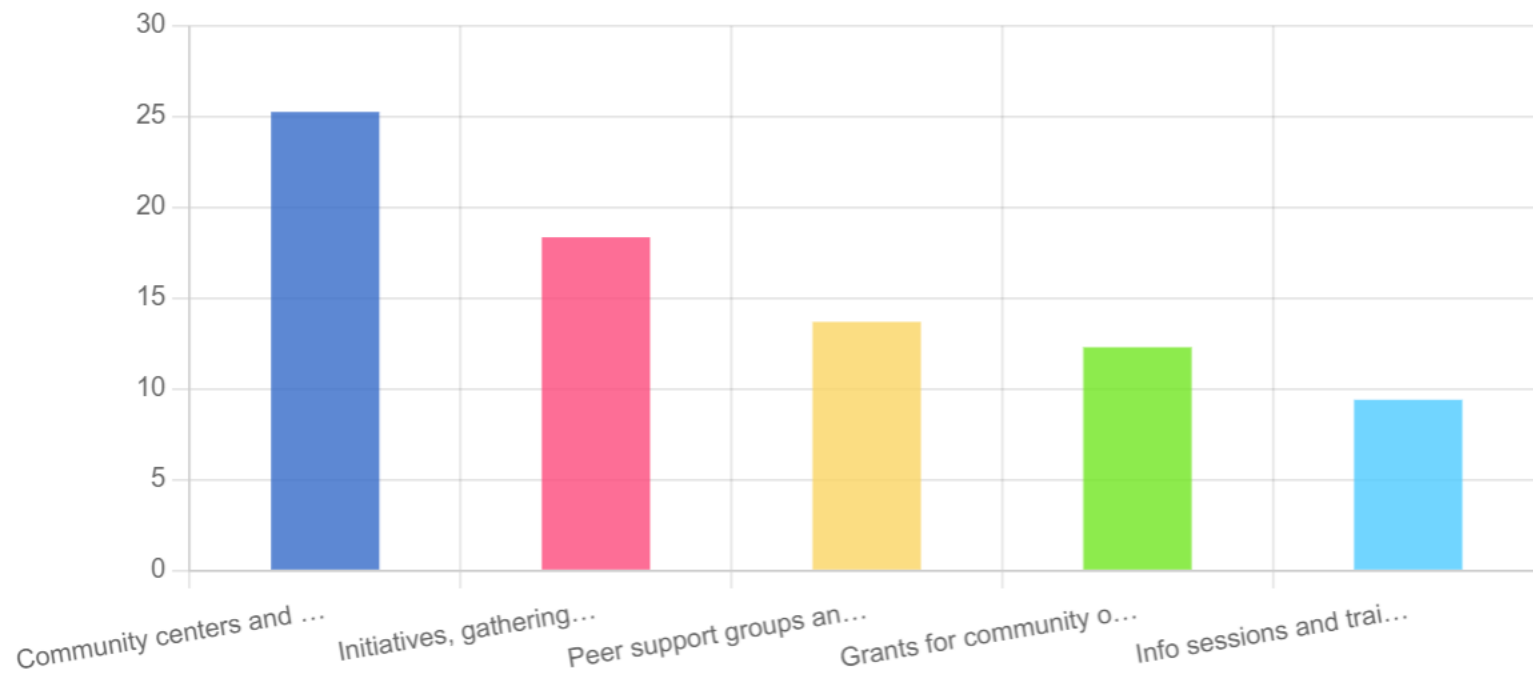
Prioritization of services per intervention

Support community initiatives and structures, centres and activities, including social cohesion

Community centers and service hubs	271	25.26
Initiatives, gatherings and events for social cohesion between the refugee and the host community	197	18.36
Peer support groups and social clubs (for example, for groups of people who share common problems and experiences)	147	13.7
Grants for community organizations to create their own projects	132	12.3
Info sessions and trainings to community groups or volunteers for them to provide solutions to the community	101	9.41

Prioritization of services per intervention

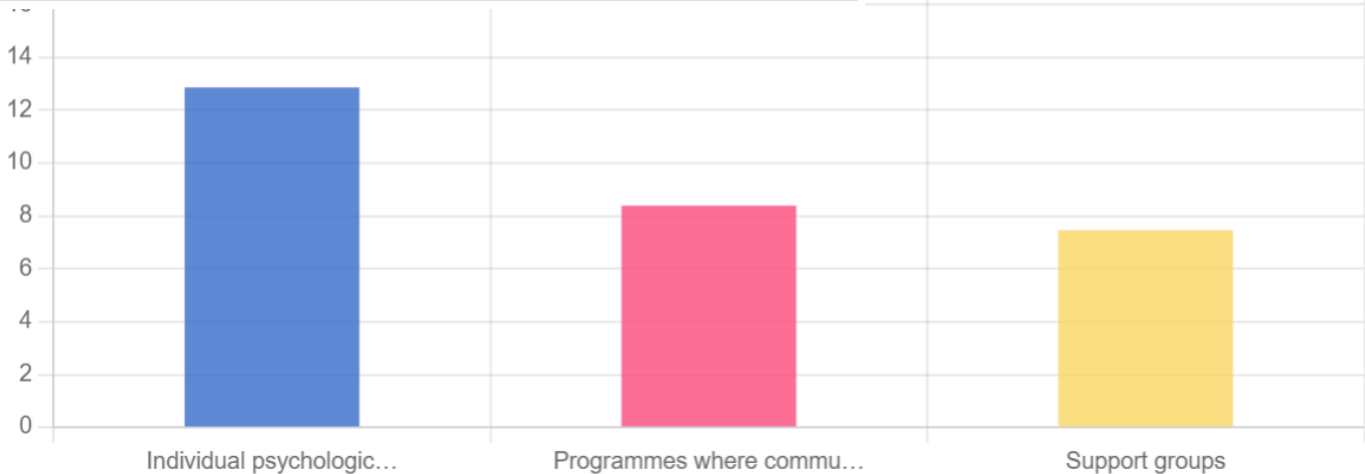
Support community initiatives and structures, centres and activities, including social cohesion



Prioritization of services per intervention

Services to support persons who face anxiety and distress as a result of displacement (mental health)

Individual psychological therapy	138	12.86
Programmes where community members help each other, for instance, where they can discuss their own problems and concerns and jointly find ways to combat anxiety and stress through art, sports, etc.	90	8.39
Support groups	80	7.46



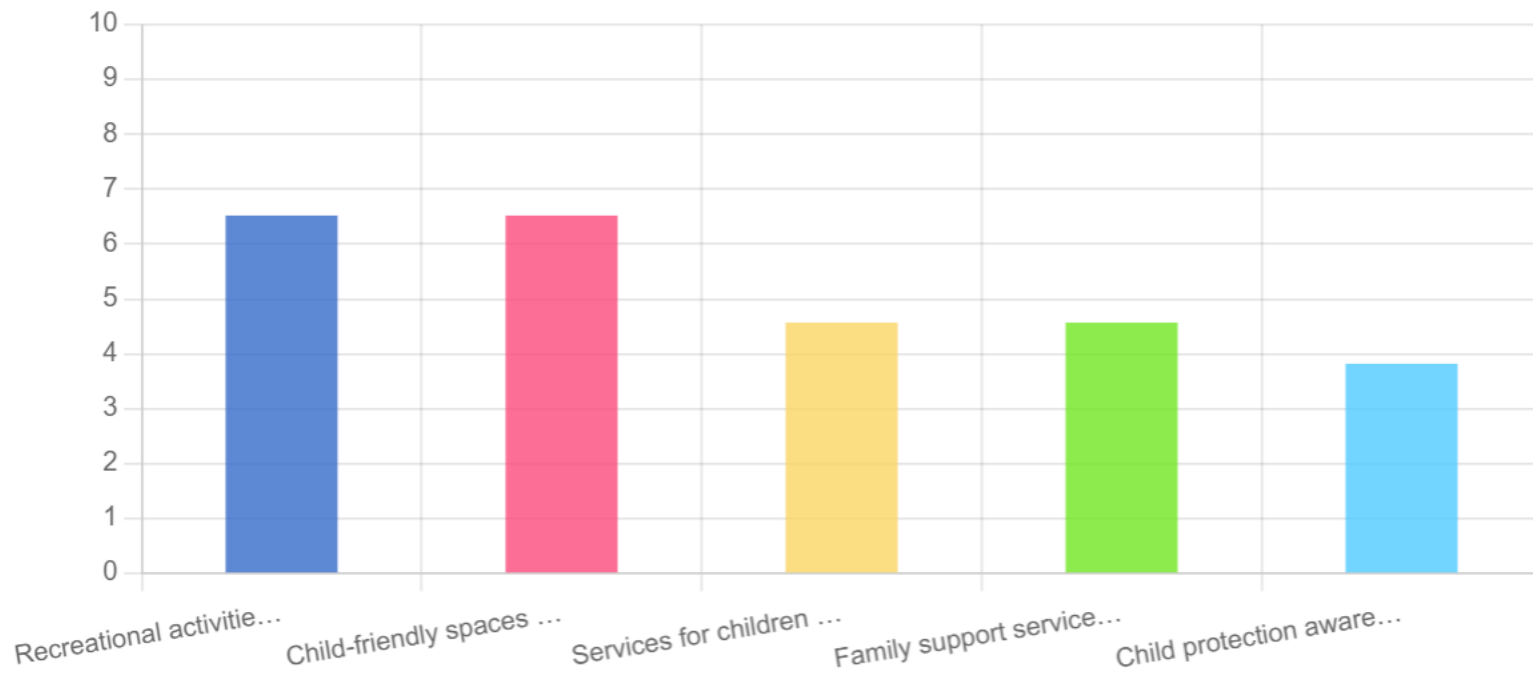
Prioritization of services per intervention

Assistance to children who face violence and neglect

Recreational activities (digital, sport, club, etc.)	70	6.52
Child-friendly spaces and community spaces	70	6.52
Services for children with special needs, including Unaccompanied and Separated Children	49	4.57
Family support services (for example, support from a social worker)	49	4.57
Child protection awareness and prevention services (child abuse prevention programs, anti-bullying programs)	41	3.82

Prioritization of services per intervention

Assistance to children who face violence and neglect



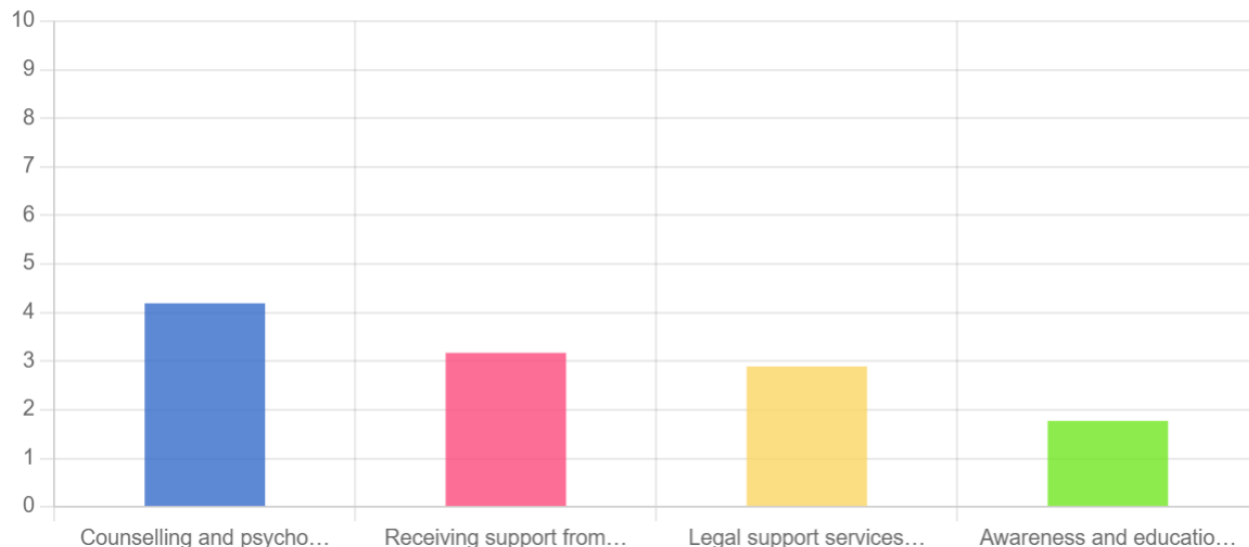
Prioritization of services per intervention

Services for Survivors of violence (gender-based violence and domestic violence) and referrals to specialized health, legal, psychological and shelter assistance

Counselling and psychological support for survivors (one-to-one or group services)	45	4.19
Receiving support from a social worker to manage your case and help survivors access services and recover	34	3.17
Legal support services for survivors of violence (help in obtaining protection orders, accompaniment to court)	31	2.89
Awareness and education in the community, including men, about GBV prevention	19	1.77

Prioritization of services per intervention

Services for Survivors of violence (gender-based violence and domestic violence) and referrals to specialized health, legal, psychological and shelter assistance



If you were to select an integrated approach in our programmes, what would this look like?

Comprehensive Family Support

- Legal assistance, obtaining documents and access government services
- Targeted Cash Assistance Programmes
- Services to support persons who face anxiety and distress as a result of displacement and survivors of violence
- Assistance to children who face violence and neglect
- Support in finding or changing employment and opening a business
- Services for persons with specific needs (older persons, persons with disabilities, children with autism, minority groups)

Protection and Well-being

- Services for Survivors of violence and referrals to health, legal, psychological and shelter assistance
- Legal Assistance, Documentation, and Service Accompaniment
- Services to support persons who face anxiety and distress as a result of displacement
- Support community initiatives and structures, centres and activities, including social cohesion
- Assistance to children who face violence and neglect
- Services for persons with specific needs (older persons, persons with disabilities, children with autism, minority groups)

Economic Empowerment

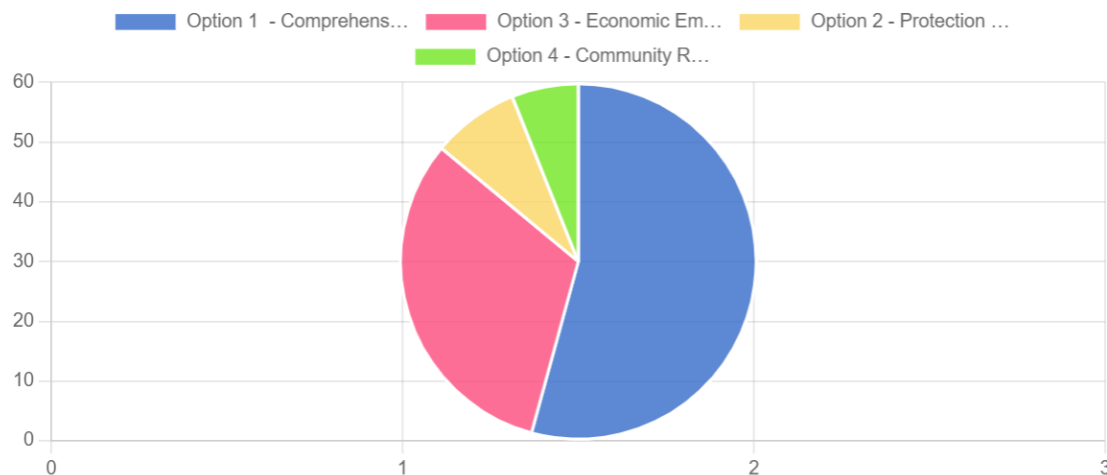
- Legal Assistance, Documentation, and Service Accompaniment
- Targeted Cash Assistance Programmes
- Support in finding or changing employment / opening a business
- Romanian language classes
- Support community initiatives and structures, centres and activities, including social cohesion
- Support to survivors of violence and referrals to health, legal, psychological and shelter assistance

Community resilience

- Support community initiatives and structures, centres and activities, including social cohesion
- Support in finding or changing employment / opening a business
- Romanian language classes
- Services to support persons who face anxiety and distress as a result of displacement
- Assistance to children who face violence and neglect
- Support to survivors of violence and referrals to health, legal, psychological and shelter assistance

If you were to select an integrated approach in our programmes, what would this look like?

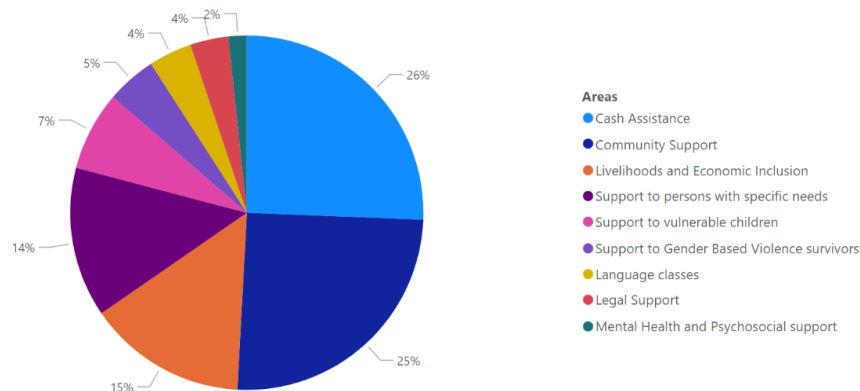
Option 1 - Comprehensive Family Support integrated services	582	54.24
Option 3 - Economic Empowerment services	341	31.78
Option 2 - Protection and Well-being Integrated services	85	7.92
Option 4 - Community Resilience integrated services	65	6.06



What these results mean for 2025

- **Your feedback in action**
Your insights have directly guided our programme priorities for the upcoming year.
- **Targeted support**
Our services will focus on addressing your most urgent needs—from comprehensive family support to empowerment initiatives tailored to your goals.
- **Looking ahead**
Stay tuned for updates on new programmes designed with your priorities at their core. Together, we're building a better future!

Resource allocation 2025





Thank you!